

Dear Partner,

Welcome to Boule!

In this letter you will find guidance on what information that is available from Boule and how to find it. Please share this with your colleagues so that all concerned persons that would find this useful receives it. Also remember to share this with new colleagues that are joining your company in the future.

Boule Website

On our website www.boule.com you will find information on several topics.

- Knowledge center – A lot of articles that help you optimize the use of our systems, to get the most out of your Boule product. – [Link to the page.](#)
- News and events such as webinars & trainings. [Link to the page.](#)
- Boule's worldwide network of distributors with contact details and link to their websites, enabling end-user to contact the distributors directly. [Link to the page.](#)
- Documents such as Boule Controls and Calibrators, Certificate of Analysis. [Link to the page.](#)
- Submit service tickets for faster support. [Link to the page.](#)

We also have some locked information, to be able to access this you will need to register for an account. To register for a personal account, send the attached application form to marketing@boule.com

Once you are registered you will be able to:

- Upload your service and installation reports.
- Access spare parts list with pictures.
- Access to Boule Document. (Requires Microsoft Account, if you don't have a Microsoft Account please see attached instruction on how to create one).

Locked information

On Boule Document Access you have easy access to service and marketing material as well as product documentation. [Link to the page.](#)

- Product documentation such as User Manual, QRG, Case Book etc.
- Marketing material such as brochures, white paper, posters, pictures and videos.
- Customer Care documents and files such as software update, change notifications, technical notes and Service Manuals.

Boule Academy

On our educational platform, Boule Academy, your staff can get access to certification trainings, webinars on various topics such as Scientific/Clinical, Technical and Sales. Here you can also find educational videos such as “how to videos” and previous webinars.

To access Boule Academy, you need to register a personal account here: [Boule Academy](#).

Attached you can find an instruction on how to register.

For further help please contact partner@boule.com

Thank you very much for joining the Boule Team, we look forward to our joint journey!